
Relo One

Product Guide

One operating system for moving, destination services, immigration, real estate and corporate mobility — with AI assistance built into everyday work.

One file per relocation

Quote, job, documents, invoices and client updates stay connected.

Modular

Start with one service line and add modules as you grow.

AI with a human in the loop

AI suggests and drafts; your team decides.

Secure by design

Separated company data, role-based access, GDPR tools.

Moving & Logistics

Run residential, corporate and partner moves from first enquiry to signed delivery — in one job file.

What your team gets

- Fast, editable quotes in CBM, with your margins always visible to you
- Multi-day planning for packing, loading and delivery, with crew and vehicles per day
- Dispatch board, calendar, crew and fleet in one place
- Mobile app for drivers and crews: signatures, photos and proof of delivery, even offline
- Digital inventories and transport documents
- Live tracking link for the customer
- Partner jobs received directly into your workspace
- Storage and packing materials as an optional add-on

How AI helps

- Customers send photos or video; AI prepares the inventory for your confirmation
- Suggested crew and vehicle plan for each job
- Partner and customer requests turned into ready-to-edit quote drafts
- Destination paperwork guidance for international moves

Destination Services & Real Estate

One assignee file for every destination service, with a complete expat housing desk alongside.

What your team gets

- One file per assignee covering every service line, timeline and document
- Quote lines carried straight into the file and the invoice
- Guided checklists for each service
- Shared supplier and contact directories
- Status portal for HR and corporate clients
- Real Estate: properties, landlords, search briefs, shortlists, viewings, leases and handovers

How AI helps

- Offer drafts prepared from the request
- Early warnings when dates in a relocation no longer fit together
- Lease review highlighting terms worth a second look
- Property suggestions matched to the assignee's brief
- Handover reports prepared from photos, editable before signing

Immigration & Compliance

Permit and visa cases with document control, deadlines and guided procedures.

What your team gets

- Case pipelines per assignee and per service
- Guided procedures for common permits and visas
- Automatic document checklists
- Milestones and expiry reminders
- Official paperwork prepared from case data
- Invoice drafts at the right stage of the case

How AI helps

- Reads data from uploaded documents; a person approves before saving
- Flags documents that need attention before submission
- Prepares forms from verified data

Corporate Mobility & Finance

Corporate accounts and every invoice across all service lines, in any currency.

What your team gets

- Corporate accounts with group structures and credit limits
- Client agreements, policies and budget caps
- HR portal with approvals and reporting
- Multi-currency invoicing
- Split billing: the company pays its part, the assignee pays extras — from the same file
- One combined quote opens the move, destination and immigration files together
- Receivables and profitability per file and per department

How AI helps

- Reminds you of work that has not been billed yet
- Prepares invoice drafts from the file

Marketing & Customer Portal

Win new work and keep every customer informed — in their language.

What your team gets

- Leads from website and chat routed to the right department
- Website and multilingual blog management for your brands
- Social media post preparation
- Customer portal and tracking link
- WhatsApp updates at key moments of the move

How AI helps

- Article and social post drafts — nothing publishes without your approval
- 24/7 assistant answering customers only about their own booking
- Hand-over to a coordinator whenever a person is needed

Security & Reliability

Built for multi-company, regulated operations from day one.

Data protection

- Each company's data is kept fully separate
- Role-based access from staff to owner, with approvals for deletions
- Records are archived, not destroyed; full history
- GDPR export and erasure tools
- Customer links show only that customer's information

Works in the field

- Field data is saved offline and sent when the connection returns
- Works on phones, tablets and desktops
- English and Romanian interface, multi-currency finance

MODULAR PRICING

Pay only for what you use.

Each module is priced by company size. Add-ons require their core line. You receive a tailored proposal after a short call about your service mix.

Start with a guided demo

A 20-minute walkthrough of your own workflow, from enquiry to invoice, plus a demo workspace with sample data for the modules you choose.

getreloone.com/#demo

office@eereelo.com